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|  |  | |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | **Kalaipriya Kannan**  Professional Scrum Master (PSM1)   |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | |  | +91- 9840511730 |  |  |  | | --- | --- | |  | [kalaipriya.kannan@gmail.com](mailto:kalaipriya.kannan@gmail.com)  **Summary** | |  | |   Certified Scrum Master and Google Project Management professional with comprehensive skills in project management and cross functional team leadership. Skilled in Agile methodologies, with a proven track of implementing scrum frameworks to deliver high quality results on time. Strong expertise in facilitating sprints, managing backlogs, and driving continuous improvements. Adept at fostering collaboration, removing roadblocks, and ensuring alignment with business goals. Seeking a Scrum Master role to leverage my expertise in guiding teams towards Agile success and delivering impactful solutions.   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  | **Skills**   |  |  |  | | --- | --- | --- | |  | |  | | --- | | Project Management & Co-ordination | |  |  |  |  |  | | --- | --- | --- | --- | |  | |  |  | | --- | --- | | Data Analysis & Reporting |  | |  |  |  |  | | --- | --- | --- | |  | |  | | --- | | Stakeholder Management | |  |  |  |  | | --- | --- | --- | |  | |  | | --- | | Agile Methodologies | |  |  |  |  | | --- | --- | --- | |  | |  | | --- | | Leadership & Team Management | |  |  |  |  | | --- | --- | --- | |  | |  | | --- | | Strategic Planning & Implementation | |  |  |  |  | | --- | --- | --- | |  | |  | | --- | | Business Need & Requirement Analysis | | |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | |  | **Work History**   |  |  | | --- | --- | | **2021-04 - Current** | Lead L&D  *Carelon Global Solutions (Affiliates of Elevance Health)*   * Currently leading cross functional teams in the end to end implementation of complex projects. Collaborated with Project Owners, Project Managers to assist with backlog refinement. * Ensure the team stay aligned with project goals and timelines while promoting collaboration and accountability. * Played a pivotal role in transitioning teams to Agile frameworks, implementing Scrum practices and facilitating smooth sprint cycles. * Conduct daily stand-ups, sprint planning, retrospectives, and reviews to maintain consistent progress. * Foster a culture of continuous improvement through regular feedback loops, encouraging teams to identify areas of improvement in each sprint. * Proactively identify and remove blockers, helping teams stay focused and deliver on their commitments. * Track project budgets, mitigate risks, and ensure the solutions are delivered within scope and timeline, contributing to successful project outcomes. * Leveraged Blockchain Technology to maintain user completions and automate learning recommendations using smart contracts. |  |  |  | | --- | --- | | **2017-05 - 2021-03** | Sr. Business Analyst  *Deloitte USI*   * Managed team of 16 and acted as escalation point of contact for various learning leads across different geographical region, directly interacted with vendor for any change requests or enhancement requests. * Partnered with business stakeholders to gather and interpret client business needs and practices. Tracked and reporting on project milestones, managing project scope by ensuring any changes to scope are documented and approved. * Identified and implemented operational improvements, enhancements, customizations and new learning solutions through need analysis, effective communications & project management * Facilitated various user groups meeting with organizational leaders across geographical regions to share best practices and align on a unified vision for business growth. * Administered learning management systems, trained, coached and supported associates on the effective use of the system. |  |  |  | | --- | --- | | **2014-07 - 2017-04** | Programmer Analyst  *Cognizant Technology Solutions, Chennai*   * Delivered L&D requirements to meet client needs for functionality and organization development, enhancing user experience and training effectiveness. * Performed regression and system-level testing to verify software quality prior to release, reducing defect rates and improving user satisfaction. * Developed training modules to create a multi skilled work force and mentored new team members accelerating their learning curve and performance. * Managed the team of 12 for a large pharmaceutical client in the UK, focusing on achieving business targets & service delivery metrics. * Monitored and evaluated metrics, prepared reports on standards & performance target to ensure continuous improvement. | |  |  |  |  |  | | --- | --- | --- | --- | |  | **Education**   |  |  | | --- | --- | | **2010-08 - 2014-04** | B.Tech: Information Technology  *Vel Tech Institutions - Chennai* | |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  | **Certifications**   |  |  | | --- | --- | |  | Professional Scrum Master (PSM1) |  |  |  | | --- | --- | |  | Google Project Management Professional | |  | IBM Certified Big Data and Data Science Foundations |  |  |  | | --- | --- | |  | Scrum Concepts & Product Owner |  |  |  | | --- | --- | |  | Agile Principles & Methodologies | |  |  |  |  |  | | --- | --- | --- | --- | |  | **Technical Skills**   |  |  | | --- | --- | |  | Blockchain | SQL | Tableau |Advanced Excel | |  |  |  |  |  | | --- | --- | --- | --- | |  | **PM Tools Worked**   |  |  | | --- | --- | |  | JIRA |Asana | Trello | | |  |

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